



CALIFORNIA STATE PERSONNEL BOARD

801 Capitol Mall • Sacramento, California 95814 • www.spb.ca.gov

GRAY DAVIS, Governor



DATE: April 2, 2003

TO: ALL STATE AGENCIES AND DEPARTMENT DIRECTORS

SUBJECT: BILINGUAL SERVICES RESOURCE WEB SITE

The State Personnel Board (SPB) is pleased to introduce our new Bilingual Services Resource Web site. This Web site was created to assist State agencies in their efforts to comply with the requirements of the Dymally-Alatorre Bilingual Services Act (Act). The Act requires State agencies to provide information and services to the public in non-English languages. The Web site will share information with State agencies, Community Based Organizations (CBO) and the public concerning SPB bilingual services activities, community resources, and tools and information to assist State departments to establish effective bilingual service programs. The Bilingual Services Resource Web site, located at www.spb.ca.gov offers a variety of information and resources including the following:

- Link to the Dymally-Alatorre Bilingual Services Act
- Links to State agencies translated documents
- CBO that are available to provide translation services
- Links to Federal Limited English Proficient (LEP) guidelines
- Link to Cooperative Personnel Services' master listing of certified interpreters
- Information on tools and products available for translation needs
- Links to translation vendors
- Reports released by the Bilingual Services Program
- On-Line Language Survey System

The SPB's Bilingual Services Resource Web site will be updated on a periodic basis to include new information and bilingual resources. This Web site also has a link to "En Español," a Web site that provides information to the Spanish-speaking community regarding SPB services.

If you have any questions or suggestions about the SPB's Bilingual Services Resources Web site, please call Juana Lopez-Rodriguez at (916) 653-1721 or TDD (916) 653-1498.

Karen Coffee, Chief
Merit Employment and Technical Resources Division

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